

September 17, 2006

Dear Potential K9 Grass user:

Club Bow-Wow, a luxury dog daycare & hotel located in Madison WI, installed Forever Lawn's K9 Grass this past summer after our natural grass proved to be a disaster (mud, digging and limited growth). We have been thrilled with the results across the board and highly recommend Forever Lawn for a number of reasons:

- **People:** Brian, Dale and Troy comprised our Club Bow-Wow team and were always friendly, professional, helpful and excellent at executing their promises.
- **Product:** After conducting lengthy research on every type of surface available, we narrowed it down to the 'artificial turf' category. The competition should hardly be labeled as such, as K9 Grass far exceeds their competitor's product:
 - Excellent drainage and anti-microbial
 - Thickness and softness of grass
 - Installation technique
 - Durability: we have quite the crazy crew running hard on our play parks every day yet even our most challenging guest cannot dig through this!
- **Guarantee:** There was a minor issue a month after installation and Troy drove all the way down from Minneapolis the next day and not only fixed the problem, but checked over the entire K9 Grass yard for any issues.
- **Our Guests LOVE it!** Perhaps most importantly, our four-legged V.I.P.s (very important pooches) are diggity-dog crazy about it and prefer it over our real grass (yes, we still have some that will be replaced by K9 Grass in the future).

My only wish is that we had found K9 Grass sooner, which would have saved on landscaping and labor costs.

K9 Grass meets and exceeds its promises.

Sincerely,

Renee Brantner
Top Dog
Club Bow-Wow®
www.clubbow-wow.com

...where dogs' dreams come true!



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